



June/July 2025

MEARS IN MOTION

**Congrats to our 2nd Quarter 2025
Employee Appreciation Raffle Winners!**



Yahaira G.
M/C Operator
*Twin Percussion
Pro Massager*



Luis C.
M/C Operator
Garmin Activity Tracker



David P.
M/C Operator
JBL Bluetooth Speaker

EMPLOYEES OF THE MONTH

**JUNE
2025**

GREGORY M. MOTOR COACH OPERATOR

Often described as a role model for his colleagues, Greg receives multiple appreciation letters from customers every month. His upbeat personality and commitment to safety have earned Greg the respect of his guests and co-workers alike. Recent feedback includes these words of praise: “I had an exceptional experience with Mr. M. He was phenomenal! I was so impressed by his service and demeanor. He was extremely knowledgeable, kind and helpful on my way to the airport after my Disney vacation. So entertaining and efficient. His positive energy made my day better.”



TERRENCE M. FIELD OPERATIONS MANAGER

Terrence shows outstanding leadership and dedication in the field. During the Epic Universe pre-opening and launch of our Universal Partner Hotel service, he stepped up and played a critical role in ensuring both operations ran smoothly. Remarkably, he managed this while simultaneously overseeing our other services through radio communication, demonstrating exceptional multi-tasking and operational skills. His positive attitude and willingness to assist others foster a supportive environment where team members are motivated to work together. Terrence's greatest strength is his consistent reliability; his capacity to stay calm under pressure, communicate clearly, and lead by example makes him a cornerstone of the Ops team.



EMPLOYEE OF THE MONTH

**JULY
2025**

BRADY M. SENIOR PROGRAMMER / ANALYST



Brady recently designed and developed a new application for our Universal Partner Hotel Shuttle operation. This project involved creating an Admin website, a Driver application, as well as a Reservation entry platform. The app was successfully launched in record time (just six weeks) and has contributed significantly to the success of this new business for Mears.

Consistently courteous and respectful, Brady's interactions with his colleagues are exemplary. He is committed to excellence in his work, and he approaches each project with enthusiasm and efficiency. Brady is often thanked by co-workers for his helpfulness and responsiveness.

EXAMPLE OF EXCELLENCE



SIMONE V., AIRPORT TAXI BOARDING REP

Recently a couple became frantic at OIA when they realized they had left important items in the backseat of a taxi, including their passports, backpack and a jacket. To overcome a language barrier, a translator was found who subsequently reported that Simone was amazing.

Carl H. writes:

"We all understand what it is like to lose something valuable, but the empathy Simone showed was raved about. The guests described, 'She was kind, patient and understanding.' Simone continued to assist them for more than 2 hours, all while carrying on her normal responsibilities. She worked diligently to track down which vehicle was involved.

"Ultimately, the lost items were found and delivered to the loading dock to be passed on to the customers, who were extremely grateful and thanked everyone for helping retrieve their passports. The happy moment was marked by hugs and tears of joy!"

Q&A

WITH JEFF D.



GENERAL MANAGER, MEARS CONNECT

Jeff joined Mears as General Manager of Mears Connect in February of 2022, after partnering with us for 15 years as a member of the Disney's Magical Express team.



Q

What's one thing people might be surprised to learn about your role?

The large number of people that I interact with both inside and outside of the company. I have to cover a lot of ground.

Q

What is something on your desk that always makes you smile?

Photos of my beautiful daughters.

Q

What's a fun fact your co-workers may not know about you?

Fins Up! I'm a parrothead. (Also, if I weren't in this career, I'd probably make an excellent history teacher.)

Q

What philosophy of life or advice do you try to live by?

Down time is very important. My ideal weekend is toes in the water, seat in the sand, cold beverage in-hand.

Q

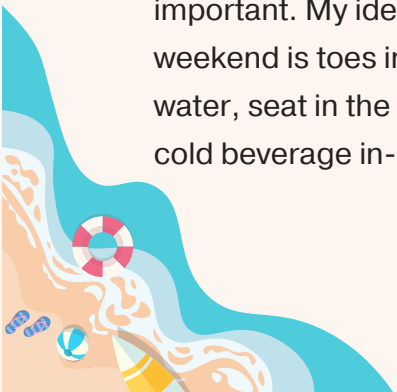
Lightning round: Coffee or tea? Early bird or night owl? Cats or dogs?

Iced Tea.
Early bird, but not too early.
Cats, if I have to choose, since my daughter rescued one.

Q

What has been your proudest achievement at Mears so far?

The building of relationships and the overall shifting of the culture to expect excellent performance every day. My favorite question to ask (myself and others) is: *Are you being excellent today?*



SPOTLIGHT ON SAFETY

WASHINGTON, DC -

Recently the National Transportation Safety Board (NTSB) issued a **safety alert** outlining steps that drivers, passengers and message senders should take to avoid distracted driving, such as using “Do Not Disturb” or “Driving Focus” phone settings to prevent distraction while driving, and not calling or texting someone you know is driving.

The NTSB released their final report for a crash that occurred in Wisconsin on May 12, 2023. A driver failed to stop in time for a stopped school bus, striking and killing a 13-year-old student waiting to board. The investigation determined the driver did not react in time because he was **texting** on his cell phone **while driving**. The circumstances causing the crash were **entirely avoidable**.



The Federal Motor Carrier Safety Administration prohibits commercial motor vehicle drivers from using hand-held cell phones while driving. Fines for violating these rules can be up to **\$2,750** for the driver and up to **\$11,000** for the company.

Bus and motorcoach companies that train and prohibit their drivers from using cell phones while driving reduce the risk of a crash sharply,” remarked UMA’s Ken Presley. “Research reveals that drivers who text are more than twice as likely to be involved in a crash than drivers who are not distracted.”

This is why we are so strict about prohibiting the use of cell phones while driving our vehicles, and we terminate drivers on the first offense. Mears Transportation has zero tolerance for the use of cell phones while driving!

THRIVE IN '25

MONTHLY AWARDS

**KUDOS TO THESE OUTSTANDING TEAM MEMBERS FOR
THEIR RECENT ACCOMPLISHMENTS!**

EXTRA MILE AWARDS

**ANDY T., MEARS CONNECT
CRISMARIE P., MEARS CONNECT
DELAIN O., MEARS CONNECT
FRANCO A., MEARS CONNECT
KIARA R., MEARS CONNECT
KIMBERLEE W., MEARS CONNECT
LUCY G., MEARS CONNECT
MILTON F., MEARS CONNECT
NATHALIE M., MEARS CONNECT
SAMUEL P., MEARS CONNECT
TAWANA P., MEARS CONNECT
TERI D., CALL CENTER / DISPATCH
YARIEL B., MEARS CONNECT**

HAPPY CUSTOMER AWARDS

**EARLE F., CALL CENTER / DISPATCH
KACEY T., CALL CENTER / DISPATCH
NOAH H., CALL CENTER
PEGGY N., SALES
RACHEL B., SALES
YOLANDA J., MEARS CONNECT**



THRIVE IN '25 MONTHLY AWARDS

NEXT-GEN MENTORS

ANTHONY C.-M., MEARS CONNECT

DELAIN O., MEARS CONNECT

PILLARS

ERIN L., SALES

JOSE U., SALES

LATASHA V., SALES

MARISOL B., MEARS CONNECT

RACHEL B., SALES

SAFETY FIRST AWARDS

CHRISTOPHER L., M/C OPERATIONS

MARIA G., S/V OPERATIONS

VIRGINIA V., M/C OPERATIONS

YOLANDA J., MEARS CONNECT

SERVICE HEROES

FRANCO A., MEARS CONNECT

FRANK B., MEARS CONNECT

KIARA R., MEARS CONNECT

RENEE L., MEARS CONNECT

TAKEISHA A., MEARS CONNECT

YARIEL B., MEARS CONNECT



THRIVE IN '25

MONTHLY AWARDS

SUNSHINE AWARDS

BETTY G., AIRPORT TAXI OPERATIONS

ELIZABETH A., ACCOUNTING

JAROL P., M/C OPERATIONS

MARY H., AIRPORT TAXI OPERATIONS

RANDY P., M/C OPERATIONS

TEAM PLAYERS / BRIDGE BUILDERS

ALLISA W., S/V OPERATIONS

ALVIN H., AIRPORT TAXI OPERATIONS

ANDY T., MEARS CONNECT

CADER H., S/V OPERATIONS

DANIEL E., M/C OPERATIONS

DELROY D., S/V OPERATIONS

DOUG H., MEARS CONNECT

EDWIN G., M/C OPERATIONS

ELIZABETH A., ACCOUNTING

ELIZABETH F., MEARS CONNECT

ELVIS G., MEARS CONNECT

EXIE S., M/C OPERATIONS

FRANCO A., MEARS CONNECT

FRITZNER M., M/C OPERATIONS

THRIVE IN '25

MONTHLY AWARDS

TEAM PLAYERS / BRIDGE BUILDERS

JACK H., M/C OPERATIONS

JOHN M., S/V OPERATIONS

JOSHUA R., ACCOUNTING

KASEY S., M/C OPERATIONS

KIMBERLEE W., MEARS CONNECT

LEVERENZEL B., M/C OPERATIONS

LISA Z., AIRPORT TAXI OPERATIONS

MARINA F., MEARS CONNECT

MAURICE P., S/V OPERATIONS

MERRY M., M/C OPERATIONS

NATHALIE M., MEARS CONNECT

RENEE L., MEARS CONNECT

SAMUEL P., MEARS CONNECT

SIMONE V., AIRPORT TAXI OPERATIONS

TANESHA B., S/V OPERATIONS

TAWANA P., MEARS CONNECT

TERI D., CALL CENTER / DISPATCH

TOMMY G., S/V OPERATIONS

VIVIANNE R.-S., MEARS CONNECT

WAYNE R., S/V OPERATIONS

YOLANDA J., MEARS CONNECT

Congratulations to these members of our Loyalty Club, celebrating employment anniversaries in the Second Quarter of 2025

26+ Years

Mark W., 40 years
Kraige J., 39 years
Paula J., 39 years
Karl C., 35 years
Sarah B., 34 years
David D., 33 years
Mike M., 30 years
Rachel B., 29 years
Luis C., 28 years
Amy F., 27 years
Antonio A. S., 27 years
Fritzner M., 27 years
David P., 26 years
Jean M. P., 26 years

24 - 21 Years

Kerri L. D.
Merry M.
Tod H.
William B.

20 Years

Jarol P.
Santiago M.

19 - 16 Years

Anson J. G.
Anthony M.
Betsy F.
David S.
Edwin A. A.
Ernst N.
Henderson R.
Josue F.
Justin M.
Marcela D.
Rafael M. M.
Sobeida G.
Syed J.
Thomas B.
Wilnel T.

15 Years

Cader H.
Pamela W.

Second Quarter Loyalty Club

Continued...

14 - 11 Years

Ariel C.
Ben A.
Eric L.
George R.
Greg L.
John M.
Kyle G.
Lionel W.
Lucianna G. C.
Marisol B. A.
Nelson M.
Olga V.
Pablo G.
Ramon M. C.
Salim K.
Virginia V.

10 Years

Brian M.
Kenneth W.
Mehmood M.

9 - 6 Years

Crismarie P.
Dariss S.
Eric M.
Janis D.
Jean L.
John C.
Jonathan M.
Latasha V.
Maria C.
Mario H.
MD R.
Nathan S.
Rodney M.
Shahin B.
Steffanie G.
Vivianne R.-S.

Second Quarter Loyalty Club

Continued...

4 - 2 Years

Alexandra B.

Alexis F.

Alix C. P.

Angel G.

Angel L.

Angel A. L.

Aracely S.

Aruis G.

Ashleigh A.

Carlos T.

Coby R.

Cynthia M.

Delroy D.

Emilio B.-A.

Emmanuel C.

Ericka M.

Evator T.

Frank B.

Frank L.

Hector L.

Henry N.

James H.

Jarrood G.

Jason M.

Jean D.

Jean V.

Jermaine F.

Jerrica D.

Joanna L.

Johnny R.

Joseph P.

Joshua R.

Juan M.

Kerstein R.

Kervins J. M.

Kevin D.

Lesmore T.

Linda C.

Luis V.

Manuel M.

Maria G.

Maurice P.

Michelet J.

Miguel J.

Oneil M.

Patricia G.

Pheguy P.

Ralph F.

Renee L.

Richard J.

Roland M.

Sandra B.

Shelenia N.

Terrence M.

Teresa H.

Tim D.

Tyshawn H.

Wood C.

Yahaira G.

Zuleika C.

Zuleinny S.

Second Quarter Loyalty Club

Continued...

1 Year

Colin O.

Dakota K.

Denisse D.

Donna T.

Elvis G.

Eugene S.

Felix W.

Franco A.

Gesny D.

Greg S.

Herlyn T. B.

Jeanice J.

Justin M.

Marie V.

Mariel K.

Mattheu C.

Michelle W.

Quinnton C.

Reginald D.

Roberto S. Q.

Roger T.

Ronald P.

Wilson G.