



SCAN ME

MEARS IN MOTION

DRIVERQUEUE TAXI DISPATCH SYSTEM DEPLOYED

DriverQueue, a cutting-edge taxi dispatch system developed exclusively by and for Mears Transportation, was successfully deployed in June. This innovative solution aims to enhance efficiency and improve communication between taxi dispatchers and podium staff at Orlando International Airport.

Created by the Mears Transportation IT Development Team, DriverQueue is designed for use by the taxi operation at OIA terminals A, B and C as well as the Brightline airport station, and can be easily expanded to include additional terminals as needed.

The user-friendly application has already significantly improved operational efficiency at the terminals by eliminating confusion about sequence of vehicles, removing the need for taxi drivers to turn in tickets, and simplifying the passenger loading process.



DriverQueue Team: Justin L., Miguel C., Tod H. (standing), Rita C., Brady M. (standing), Doug E.

DRIVERQUEUE SYSTEM LAUNCH

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One of the standout features of DriverQueue is its intuitive interface, which enables users to easily load guests by clicking as few as three buttons.

Additionally, DriverQueue includes a notification system that allows seamless interaction between the dispatcher and the podium team, ensuring that any special requests are handled quickly and efficiently.

Carl H., Mears Senior Airport Duty Taxi Manager, recently stated, *"Staff and drivers are more than impressed with the new DriverQueue system."*



Taxi Boarding Representative Jonathane L. uses our new DriverQueue app to assist guests at OIA.

Congratulations!

TO OUR INFORMATION TECHNOLOGY DEVELOPMENT TEAM ON THE SMOOTH ROLLOUT OF DRIVERQUEUE.

CONGRATS!



THIS DEDICATED GROUP OF NEWLY-CERTIFIED MOTOR COACH FIELD TRAINERS RECENTLY COMPLETED OUR IN-HOUSE TRAIN-THE-TRAINER PROGRAM.

**RALPH F.
CALVIN T.
ZULEIKA C.
DIEGO C.
EDDY C.
JORGE L.
JONATHAN M.
DAVID M.**

As role models and peer coaches for new drivers, Mears Motor Coach Field Trainers are selected for their exemplary customer service skills, safe driving record, encouraging spirit, integrity and enthusiasm on the job.

School Photos

Send us your family's
Back-to-School pics
for a feature in the
next newsletter:
motion@mears.com

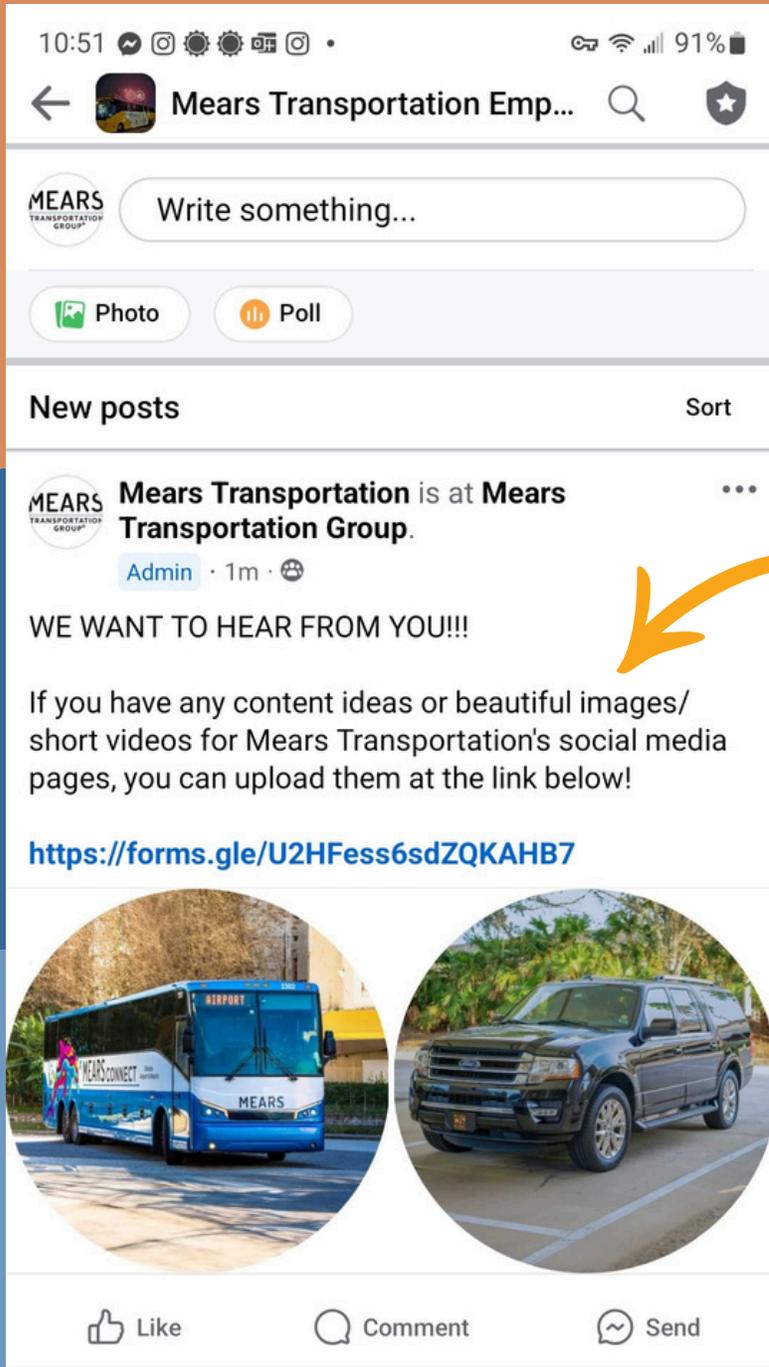


Airport Taxi
Boarding Representative
Tiana R.'s daughter,
Kyleigh



Airport Taxi
Boarding Representative
Ashley A.'s daughter,
Selena

WE WANT TO HEAR FROM YOU!



Now you have **THREE** ways to submit your ideas for Mears Transportation Group's social media channels:

- Go to the *“Mears Transportation Employees News” Facebook Page* for the link to submit your content
- OR: In your browser, type this address to submit via Google:
<https://forms.gle/oLi1a9dQWE8DQYMr7>
- OR: If you don't have a Facebook or Google account, you can email your photos and short videos to marketing@mears.com

Not all ideas, images or content may be used, but every submission will be considered.

By submitting your content, you release and agree to its unrestricted use by Mears Transportation Group.

Note: Contractual limitations don't allow us to post content featuring our contracted partners' fleets or business, Ex: Universal Orlando, etc.

Our Call Center Team appreciates all things *Mears Connect*. Check out the newest addition to their decor in Building M1...



Scan the QR Code
to view the
Mears in Motion
newsletter
online.

SOAR IN '24 MONTHLY AWARDS

CONGRATS TO THESE OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!

EXTRA MILE AWARDS

ALEXIS F., MEARS CONNECT
ANTHONY C. M., MEARS CONNECT
AYRTON P., MEARS CONNECT
BEATRIZ M., ACCOUNTING
FRANK B., MEARS CONNECT
JACQUELINE W., ACCOUNTING
KYLE G., AIRPORT OPERATIONS
MARIA C., MC OPERATIONS
TAKEISHA A., MEARS CONNECT
WALLY M., MC OPERATIONS

HAPPY CUSTOMER AWARDS

BILL R., MC OPERATIONS
CRISMARIE P., MEARS CONNECT
DEBORAH R., MEARS CONNECT
MARCIA B., MEARS CONNECT
NELSON B., CALL CENTER
PEGGY N., SALES
RENEE L., MEARS CONNECT
SAMANTHA S., SALES
VELVET D., MEARS CONNECT
WILLIAM F., MC OPERATIONS
YARIEL B., MEARS CONNECT

NEXT-GEN MENTORS

BEATRIZ M., ACCOUNTING
JENNY M., ACCOUNTING

SOAR IN '24, CONTINUED

CONGRATS TO THESE
OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!

PILLARS

CINDY P., MC OPERATIONS
CYNTHIA M., AIRPORT OPERATIONS
FRANCO A., MEARS CONNECT
ROBERT M., ACCOUNTING
YVETTE B., ACCOUNTING

RISING STAR

PRESTON C., MARKETING

SAFETY FIRST

MELISSA P., MEARS CONNECT

SUNSHINE AWARDS

CLIFF M., MC OPERATIONS
DAVID R., ACCOUNTING
GREGG M., OPERATIONS
JEAN L., MC OPERATIONS
MARIA C., MC OPERATIONS
MARINA F., MEARS CONNECT
MD R., MC OPERATIONS
RUEBEN S., MC OPERATIONS
TRAVIS M., MC OPERATIONS

SOAR IN '24, CONTINUED

CONGRATS TO THESE
OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!

SERVICE HEROES

AHMAD I., MC OPERATIONS
ALBERTO T., MC OPERATIONS
ANDRICE J., MC OPERATIONS
ANTHONY C. M., MEARS CONNECT
BILL R., MC OPERATIONS
BRAD S., MC OPERATIONS
CADER H., SV OPERATIONS
CALEB J., MC OPERATIONS
CALVIN T., MC OPERATIONS
CECIL W., MC OPERATIONS
CHARLENE J., MC OPERATIONS
CHRIS L., MC OPERATIONS
CLAUSEL C., MC OPERATIONS
DACOYA B., MC OPERATIONS
DAVID S., MC OPERATIONS
DELROY D., SV OPERATIONS
DIEGO C., MC OPERATIONS
DON C., SV OPERATIONS
EDWIN G., MC OPERATIONS
ELVIN P., MC OPERATIONS
EVERDEAN C., MC OPERATIONS
EXIE S., MC OPERATIONS
GREGORY M., MC OPERATIONS
HORACE B., MC OPERATIONS
JACK H., MC OPERATIONS
JAMES L., MC OPERATIONS
JAROL P., MC OPERATIONS
JARROD G., MC OPERATIONS
JEAN F., MC OPERATIONS
JEAN L., MC OPERATIONS
JEAN "MARIO" P., MC OPERATIONS
JEAN T., MC OPERATIONS
JEAN V., MC OPERATIONS
JEFFERY H., MC OPERATIONS

SOAR IN '24, CONTINUED

CONGRATS TO THESE
OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!

SERVICE HEROES

JOAO M., MC OPERATIONS
JOHN D., SV OPERATIONS
JOHN M., SV OPERATIONS
JOHN O., MC OPERATIONS
JONATHAN M., MC OPERATIONS
JONES J., MC OPERATIONS
JOSE D., MC OPERATIONS
JOSEPH B., MC OPERATIONS
JOSEPH T., MC OPERATIONS
JOSUE F., MC OPERATIONS
KASEY S., MC OPERATIONS
LEVERENZEL B., MC OPERATIONS
LUIS C., MC OPERATIONS
LUIS L., MC OPERATIONS
MARCELA D., MC OPERATIONS
MERRY M., MC OPERATIONS
MIGUEL J., SV OPERATIONS
MOISE M., MC OPERATIONS
NELSON M., MC OPERATIONS
ONEIL M., MEARS CONNECT
OSMAN I., SV OPERATIONS
RAESHAWNDA M., MC OPERATIONS
RAFAEL M., MC OPERATIONS
RALPH F., MC OPERATIONS
RAMON M., MC OPERATIONS
RATNA F., MEARS CONNECT
REGUY D., MC OPERATIONS
RICKEY S., MC OPERATIONS
ROB W., SV OPERATIONS
ROBERT C., MC OPERATIONS
RUBEN J.-L., SV OPERATIONS
RUEBEN S., MC OPERATIONS

SOAR IN '24, CONTINUED

CONGRATS TO THESE
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SERVICE HEROES

SALIM K., MC OPERATIONS
SARAH W., MC OPERATIONS
SHAKIA G., MC OPERATIONS
SOCRATES C., MC OPERATIONS
SYED J., MC OPERATIONS
TIFFANY M., MEARS CONNECT
TOM M., MC OPERATIONS
TYSHAWN H., MC OPERATIONS
VICENTE G., MC OPERATIONS
VIRGINIA V., MC OPERATIONS
WAYNE R., SV OPERATIONS
WILFRED T., MC OPERATIONS

TEAM PLAYERS / BRIDGE BUILDERS

ANAS A., MC OPERATIONS
ANTHONY C. M., MEARS CONNECT
AYRTON P., MEARS CONNECT
BEN A., MC OPERATIONS
CHARLES R., AIRPORT OPERATIONS
DAN H., MC OPERATIONS
DEBORAH R., MEARS CONNECT
DELROY D., SV OPERATIONS
DON C., SV OPERATIONS
DONALD M., MC OPERATIONS
EMANUEL G., MEARS CONNECT
FRANCO A., MEARS CONNECT
FRANK B., MEARS CONNECT
JAROL P., MC OPERATIONS
JEAN "MARIO" P., MC OPERATIONS

SOAR IN '24, CONTINUED

CONGRATS TO THESE
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TEAM PLAYERS / BRIDGE BUILDERS

JEFF S., BUILDING/GROUNDS MAINTENANCE

JENNY M., ACCOUNTING

JERMMY R., MC OPERATIONS

JOSE D., MC OPERATIONS

KIMBERLEE W., MEARS CONNECT

LUCY G., MEARS CONNECT

MARCIA B., MEARS CONNECT

MARIA G., SV OPERATIONS

MARIAH G., MC OPERATIONS

MARISOL B., MEARS CONNECT

MAXIMOS K., MEARS CONNECT

NATHALIE M., MEARS CONNECT

NELSON M., MC OPERATIONS

OSMAN I., SV OPERATIONS

RAFAEL M., MC OPERATIONS

SALIM K., MC OPERATIONS

SARAH W., MC OPERATIONS

STANLEY N., MC OPERATIONS

TAKEISHA A., MEARS CONNECT

TANESHA B., SV OPERATIONS

VIRGINIA V., MC OPERATIONS