

MEARS IN MOTION

**Congratulations to these winners
of our 3rd Quarter MVP '23 Drawing!**



Shakia G.
Motorcoach Operations
Philips Sonicare Toothbrush



Justin L.
Information Technology
Sharper Image
Powerboost
Deep Tissue
Massager



German R.
Motorcoach Operations
Autographed Replica of
Orlando Magic
35th Anniversary Court

Service Shout-Outs

Shuttle Driver Rob W. received these words of gratitude:

"I have to say, even though I was placed in a little bus this morning at MCO, even though I ended up the last stop (of five), I had a great experience, all because of Rob. He was fun, kept the ride interesting and funny as all heck. You did a great job with him, and he did a great job as our driver."



Mears Connect Call Center Agent Janecia H. earned this compliment:

"I spoke with Janecia about one of my reservations for my client. She was very professional, friendly, and efficient. She exemplifies what it takes to be on the front line in customer service. I will continue to book my clients and recommend Mears to other travel advisors in our organization because of the excellent service I received."

"Please let Janecia know that her work is greatly appreciated. Here's to many future bookings with Mears!"



Service Shout-Out

Shuttle Van Driver Maurice P. made a great impression on this customer at OIA:

"I was on a 6-hour delayed flight from New York state to Orlando, arriving at approximately 10:50 p.m. I would never make the last shuttle bus leaving the airport at 11:00 p.m. Because I knew this would happen, while in New York I made reservations at the Hyatt Hotel, Orlando Airport.

"I had a complicated knee replacement, so I use a walker. However, I had wheelchair assistance from the bridge to Terminal C. The wheelchair assistant told me that he couldn't take me to the hotel in Terminal B. He left me outside of the terminal so I could take the airport shuttle. I waited and waited for the shuttle that didn't come.

"A Mears driver got out of his van and saw how upset I was. At this time of night, about midnight, hardly anyone was waiting outside. He asked if he could help me. I told him that I needed to get to the Hyatt Hotel. Maurice was so kind to take me to the front entrance of the Hyatt Hotel.

"Please recognize Maurice for going above and beyond to help me. In addition, please let him know how much I appreciated his kindness. Thank you for having Maurice as your employee."



**Check out this month's
"BEST SHOT" winner...**

**Motorcoach Operator MD R. (left)
shared this recent photo:**

*"I joined Mears in 2017.
I really love the company
and all my co-workers. This is me
and my colleague, Eric M.,
at OIA B-high."*



SEND US YOUR BEST SHOT!

SEE THE LAST PAGE OF THIS NEWSLETTER FOR MORE INFORMATION.

***"In the world of photography, you get to share
a captured moment with other people."***

~ Renowned photographer James Wilson



REMEMBER!

**The time change is coming up
on November 5,
so clocks "fall back" one hour
on Saturday night, November 4.**

MVP '23
September

**CONGRATS TO THESE OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!**



BRIDGE BUILDER

CATHLEYA V., KPMG OPERATIONS



BIG BRAIN AWARD

JULIE J., TRAINING



PILLAR AWARDS

GREGG M., OPERATIONS/ADMINISTRATION
SAMANTHA S., SALES



EXTRA MILE AWARDS

BOBBY K., MC OPERATIONS
EMMANUEL C., IT
GREGG M., OPERATIONS/ADMINISTRATION
JAVIER G., IT
JESSICA P., SPECIAL ACCOUNTS



RISING STAR

EMMANUEL C., IT

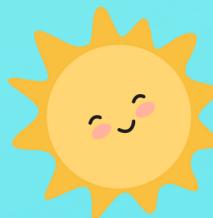
NEXT-GEN MENTOR

NATASHA L., CALL CENTER



TEAM PLAYERS

FRANCO B., SALES
JORGE D., SAFETY



SUNSHINE AWARDS

BRIAN S., MC OPERATIONS
LYNN T., SALES

**CONGRATS TO THESE OUTSTANDING TEAM MEMBERS
FOR THEIR RECENT ACCOMPLISHMENTS!**

HAPPY CUSTOMER AWARDS

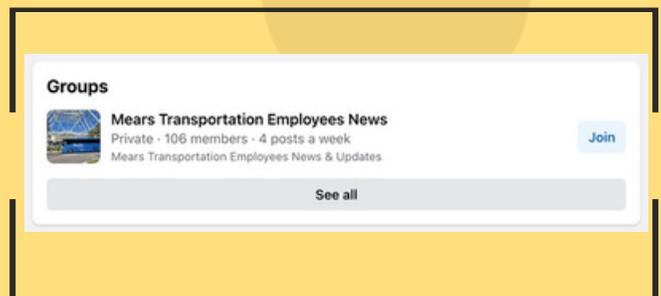
ASHLEY W., MC OPERATIONS
BRIAN M., MC OPERATIONS
CARL E., MC OPERATIONS
CHASITY G., SALES
CURTIS B., MC OPERATIONS
DAVID P., MC OPERATIONS
GREGORY M., MC OPERATIONS
IRAN R., MC OPERATIONS
JACQUELINE M., MC OPERATIONS
JEANNE H., MC OPERATIONS
JESSE H., MC OPERATIONS
JESSICA P., SPECIAL ACCOUNTS
JESUS D V D., MC OPERATIONS

JOHN O., MC OPERATIONS
JOSE V., MC OPERATIONS
KRISTA E., SALES
LOREN S., SV OPERATIONS
MARK S., MC OPERATIONS
MICHAEL Q., MC OPERATIONS
MOHAMED A. O., MC OPERATIONS
RICHARD D., MC OPERATIONS
ROBERTO L., MC OPERATIONS
SAMANTHA S., SALES
TIMOTHY B., MC OPERATIONS
TYLER D., MC OPERATIONS
WILLIAM R., MC OPERATIONS



GOOD NEWS

We've created a Facebook page just for YOU! "Mears Transportation Employees News" is the place to go for the latest company happenings. The group is live now, so join TODAY.



3rd Quarter Loyalty Club

Congratulations to these members of our Loyalty Club, celebrating employment anniversaries in the Third Quarter of 2023.

26+ Years

Karen P., 35 years
David R., 33 years
Ron F., 32 years
Crystal J., 28 years
Ortancis G., 27 years
Bob R., 26 years
Edwin D., 26 years
Hugh D., 26 years
Miguel F., 26 years

25 Years

Manuel M.

24 - 21 Years

David C.
David R.
Dennis A.
Krista E.
Roberto L.
Trudy M.

19 - 16 Years

Carlos M.-R.
Daniel B.
David T.
Faleth D.
Jack H.
James D.
Jenny B.
Jimmie W.
Jones J.
Jose U.
Julie J.
June J.
Ken F.
Lucner R.
Moise M.
Nelson M.
Patricia G.
Theresa A.
Samantha S.
Yvette B.

14 - 11 Years

Alejandro B.
Cindy P.
David W.
Donald M.
Edwin G.
Erin L.
Franco B.
Julio D.
Keri G.
Max R.
Richard S.
Rita C.
Rodolphe P. L.
Shieva J.

10 Years

Donald C.
Edward W.
Eliu C.
Exie S.
Gregory V.
Joe D.
Jose C.
Leverenzel B.
Quinilio P.
Rebecca H.
Richard M.
Youness H.

Congratulations!

3rd Quarter Loyalty Club

Continued...



5 Years

Caleb J.

Charlie R.

Gregory L.

Joseph T.

Monta W.

Vidhyarthi D.

4 - 2 Years

Alberto T.

Andrew R.

Andrice J.

Ashley D L F.

Carlos A. B.

Carlos L.

Clausel C.

Diego C. F.

Douglas H.

Fred A.

Gustavo R.

Hank S.

Isaac F.

Jacqueline R. R.

Jean S M.

Jesica G.

Johnny H.

Jordan M.

Joseph T.

4 - 2 Years

Continued...

Kasey S.

Kibera W.

Louine C.

Luis R.-B.

Mary H.

Matt I.

Matthew F.

Natasha L.

Nelson B.

Nicholas P.

Omar R.-V.

Ricardo M.

Richard M.

Rickey S.

Sachin S.

Sammie P.

Shakia G.

Teri D.

Tommy G.

Tuoyo F.

Vera L.

Yariel B.

9 - 6 Years

Carlos A.

Charlie M.

Craig T.

Ed P.

Gregg M.

Gus P.

Innocence B.

Jacqueline M.

Jean I.

Jean T.

Jesus D V D.

Jorge D.

Julio R.

Maurice P.

Nelson M.

Nick P.

Pedro R.

Randal B.

Ricky C.

Robert C.

Robert F.

Ronald J.

Third Quarter Loyalty Club

Continued...

1 Year

Ahmad L.
Allisa W.
Amy T.
Andrew C.
Anthony G.
Arthur D.
Ashley W.
Ayrton Pinto
Bianca D.-M.
Brian S.
Christopher L.
David D.
Deanna S.
Demetra D.
Dondi J.
Eddie S.
Eric B.
Gregory C.
Jerome M.

Jessica P.
Jude A.
Kimberlee W.
Lisa B.
Lorenz T.-A.
Mark S.
Max P.
Miguel B.-B.
Osiel I.
Patlene D.
Patrick W.
Ray Sean R.
Robert M.
Samantha G.
Stanley N.
Stone F.
Tam G.
Twila S.
Yojasmil A. N.

Congratulations!

SEND US YOUR “BEST SHOT”

AS WE CONTINUE OUR PHOTOGRAPHY FEATURE IN THE MEARS IN MOTION NEWSLETTER, “BEST SHOT” SHOWCASES YOUR PHOTOS OF THE GREAT WORK WE DO AT MEARS THROUGHOUT CENTRAL FLORIDA! HERE’S EVERYTHING YOU NEED TO KNOW:

DO's:

- Photos must be related to Mears Transportation operations, for example a Mears taxi with a stunning Florida sunset in the background, or a lineup of Mears motor coaches framed by colorful fireworks in the night sky.
- Photos may include co-workers and/or yourself.
- Capture **work-related images** that are beautiful and unique.
- Submit photos to **motion@mears.com**, and be sure to tell us your full name, job title, and where and when the photo was taken. If there's a story behind the image, share that in your email, too.
- Make sure your image is attached as a high-resolution **JPEG** file.
- Enter before the monthly deadline: **11:59 p.m.** on the **15th** day of each month.
- Limit **two** photo submissions per employee per month.



DON'Ts:

- Taking photos while driving is a big DON'T. **NEVER** take a photo while driving any vehicle.
- Do NOT take photos of customers, clients or guests, and do NOT ask customers, clients or guests to take photos of you.
- Photography is not permitted to interrupt your work.
- Please don't digitally manipulate images to create scenes that didn't actually occur.

We can't wait to see your Best Shot!

Open to all Mears employees (part-time and full-time).

Photo selection is at the discretion of the Mears employee engagement team.

A photo chosen for publication also gives the employee one entry into the next quarterly recognition raffle drawing.

By submitting your photo, you agree to its use, distribution and publication by Mears Transportation Group, and release all related rights & claims.

